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Introduction

What is M+ Online Mobile Trading?

M+ Online Mobile Trading is a wireless application that provides real-time Malaysian share market information and allows clients to buy and sell shares anytime, anywhere. It is compatible with iPhone and work on the iOS Operating System.

M+ Online Mobile Trading has the following features:
- Single Sign In – one login entry per session.
- Market – get a quick, broad glance of the market.
- Indices – gauge market conditions quickly using index figures and charts.
- Top 10 – Most Active Counters, Top Gainers, Top Losers: to check out the shares with the heaviest volume, the greatest gain and the heaviest loss of the day.
- Stocks – examine a share in detail.
- Lookup and Search – look up a particular share using the exact share code or name, or simply search for it using approximate keywords.
- Favourites – allows you to bookmark shares that you have viewed and you want to keep track of so that you can easily access them in the future.
- Portfolio – displays the trading portfolio.
- Order Status – view and track the order status and order details.
- Settings – Manage your settings for the viewing ID, etc.
- About Us – Brief introduction on M+ Online.

About this Guide

This guide accompanies iPhone mobile devices that are compatible with M+ Online Mobile Trading.

The phrase Mobile Trading Menu describes the menu in the program that lists its main features such as Market, Indices, etc.
Getting Started

System Requirements

1. Operating System

iPhone Operating System (iOS) Mobile Devices.

2. Browser

Browser that at a minimum, can support WAP2.0 or HTML.

3. Internet Connection

GPRS / 3G account must be activated.

Getting **M+ Online Mobile Trading** on your iPhone mobile device is easy. With your **M+ Online User ID** and **Password**:

1. **Download** the installation file to your iPhone mobile device and then complete the installation.
2. **Log On** to your account using the **M+ Online Mobile Trading** application on your device and you will see the **Market** screen.

To install the program

<table>
<thead>
<tr>
<th>Step</th>
<th>Do this</th>
</tr>
</thead>
</table>
| 1. DOWNLOAD and INSTALL **M+ Online Mobile Trading** application on your iPhone mobile device. | a. On your iPhone mobile device menu screen, tap **App Store** icon.  
b. In the search box, type in **mplusonline**.  
c. Tap to **Download** the application.  
d. Click **Install** button to proceed with the application installation. |
<table>
<thead>
<tr>
<th>Step</th>
<th>Do this</th>
</tr>
</thead>
</table>
| 2. LOG ON to the **M+ Online Mobile Trading** on your iPhone mobile device. | a. Run the Mobile Trading application.  
| | b. Enter your **User ID** and **Password**.  
| | c. Select **Sign In**.  
| | d. The **Market** screen appears (default screen).  |
Connecting

To Start the Program

1. Start the **M+ Online Mobile Trading** like you do for any other program on your iPhone mobile device.
2. On your iPhone menu, tap on the **M+ Online Mobile Trading** icon.

![Image of M+ Online Mobile Trading icon](image1.png)

*Figure 1. M+ Online: M+ Online Mobile Trading icon*

To Log On

1. Start the **M+ Online Mobile Trading**.
2. On the **User Login** screen, enter your **User ID*** and **Password***.
3. The system will display the message below if you click **Sign In** without entering either your **User ID*** or **Password***.

![Image of User Login screen](image2.png)

*Figure 2. M+ Online: Prompt for User ID* & **Password*** credential*
4. Click **OK**. Enter your **User ID** and **Password**.

![Image of M+ Online login interface with selected Remember ID option]

*Select ON Remember ID to enable function.*

Figure 3. M+ Online: Enter **User Login** & select **Remember ID** menu

*If you want the program to remember your **User ID**, you can turn **Remember ID** on by tapping the **Remember ID** option button. DO NOT select this option if you are using a shared iPhone mobile device.*

5. Tap **Sign In**.

6. You will see the **Market** as your default screen in your **M+ Online Mobile Trading** as shown below.

![Image of M+ Online Market screen]

Figure 4. M+ Online: **Market** screen

**Note:**

You will only have 3 login attempts. After 3 consecutive unsuccessful login attempt, please contact <Customer Helpdesk> to resolve this problem.

*This is identical to the one that you use to access the **M+ Online** website at [https://www.mplusonline.com.my/macsecos/](https://www.mplusonline.com.my/macsecos/). If you are not registered at the said portal, please do so prior to registering for **M+ Online Mobile Trading**.*
To Access the Menu

1. From the Market screen, tap Menu on the top or at the bottom of your iPhone screen.

   ![Figure 5. M+ Online: Tap Menu from the Market screen](image)

2. The Mobile Trading Menu screen as shown below appears.

   ![Figure 6. M+ Online: Mobile Trading Menu screen](image)
To Log Off/Quit the Program

1. From the **Mobile Trading Menu**, tap **Settings**.

![Figure 7. M+ Online: Mobile Trading Menu](image)

2. Then tap **Profile**.

![Figure 8. M+ Online: Settings - Profile](image)
3. **Profile** screen appears. Tap **Logout**.

![Profile - Logout](image1)

*Figure 9. M+ Online: Profile - Logout*

4. The system will display a confirmation message. Tap **OK** to confirm.

![Profile - Logout confirmation](image2)

*Figure 10. M+ Online: Profile - Logout confirmation*
Single Sign In

**M+ Online Mobile Trading** is equipped with a **Single Sign In** feature. It will not allow a concurrent login using the same **User ID** at the same time for security purposes. If so, the system will prompt a message that the **User ID** entered is invalid.

![Single Sign In Message](image)

*Figure 11. M+ Online: Single Sign In message*

**Mobile Trading Session Expiry**

**M+ Online Mobile Trading** automatically acknowledges if a user has left the application unattended for a certain period. The system will end the current session and prompt a message as shown below.

![Session Expired Message](image)

*Figure 12. M+ Online: Session Expired*

A user needs to re-login to continue with the new trading session.
HOME button

When a user taps the Home button, a user will be logged out from M+ Online Mobile Trading.

1. A user will then need to relaunch M+ Online Mobile Trading.
2. Mobile trading User Login screen will be prompted.
3. A user need to enter the User ID* and Password* to re-login into Mobile Trading.

Change Password

There are 2 ways to change a user’s password.

1. Self Password Change
   1. Tap Change Password at the Profile screen.

   ![Figure 13. M+ Online: Profile - Change Password](image)

   2. Change Password screen is then displayed.
3. Enter **Old Password, New Password** and then **Confirm New Password**.
4. Click **Done** to save the changes.

2. **Auto-Prompt Change Password Reminder**

1. The **Change Password** reminder will be prompted if the password expiry is due in 3 days.

   *Note: (The settings for the password expiry is done by the Administrator)*.

2. Click **OK** to proceed with the **Change Password** process as explained in the **Self Password Change** section.
**The M+ Online Mobile Trading Menu**

The **Mobile Trading Menu** lists the functions and features available on **M+ Online Mobile Trading**.

You will access this menu often.

*Figure 15. M+ Online: Mobile Trading Menu screen*

<table>
<thead>
<tr>
<th>Select</th>
<th>To</th>
<th>See more</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Market</strong></td>
<td>View a summary of the whole market, or of a particular board. This feature shows a breakdown of the total number of shares according to price changes.</td>
<td>on page 20</td>
</tr>
<tr>
<td><strong>Indices</strong></td>
<td>View market indices, both standard (FBM KLCI, FBM EMAS, etc.) and sectorial (Mining, Plantation, etc.). This feature shows key index figures and intraday index charts.</td>
<td>on page 23</td>
</tr>
<tr>
<td><strong>Top 10</strong></td>
<td>View the list of <strong>Top 10</strong> shares sorted by volume, price increase and price decrease.</td>
<td>on page 27</td>
</tr>
<tr>
<td><strong>Stocks</strong></td>
<td>View the details of an individual share. This feature shows key quote figures, company info. and the intraday price chart.</td>
<td>on page 29</td>
</tr>
<tr>
<td><strong>Favourites</strong></td>
<td>Open the 5 <strong>Favourites</strong> folders. Shares you want to keep track of can be bookmarked in a folder.</td>
<td>on page 34</td>
</tr>
<tr>
<td><strong>Portfolio</strong></td>
<td>Display the trading portfolio of selected shares.</td>
<td>on page 59</td>
</tr>
<tr>
<td><strong>Order Status</strong></td>
<td>Track your order: view the details, reduce the order, or cancel the order altogether.</td>
<td>on page 46</td>
</tr>
<tr>
<td><strong>Settings</strong></td>
<td>Manage your settings for viewing ID, logout, etc.</td>
<td>on page 59</td>
</tr>
<tr>
<td>Select</td>
<td>To</td>
<td>See more</td>
</tr>
<tr>
<td>-----------</td>
<td>----------------------------------------------------------------------</td>
<td>-------------------------------</td>
</tr>
<tr>
<td>About Us</td>
<td>Brief introduction on M+ Online.</td>
<td>on page 64</td>
</tr>
</tbody>
</table>
Colour Code

Green, red, and white indicate positive, negative, and zero change in the share price and index. Untraded shares are labeled blue, suspended shares gray. On which particular board is a share listed on is indicated by the colour of its share name and code: Main Market, cyan; ACE Market, magenta.

<table>
<thead>
<tr>
<th>Colour</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Green</td>
<td>Increase in value.</td>
</tr>
<tr>
<td>Red</td>
<td>Decrease in value.</td>
</tr>
<tr>
<td>White</td>
<td>No change in value.</td>
</tr>
<tr>
<td>Blue</td>
<td>Untraded share.</td>
</tr>
<tr>
<td>Gray</td>
<td>Suspended share.</td>
</tr>
<tr>
<td>Cyan</td>
<td>Main Market share.</td>
</tr>
<tr>
<td>Magenta</td>
<td>ACE Market share.</td>
</tr>
</tbody>
</table>
Market, Indices, Top 10 Lists

Market

Market allows you to see a summary overview on the market's performance at any given time in the trading day. You can select to have an overview of the whole market or a particular board. In either case, you will be able to view the changes of share prices (versus its opening prices) that have:
- increased; or
- decreased; or
- remained unchanged.

You can also view the number of untraded and suspended shares.

To view Market

2. On the Market screen, open the menu that list the particular board: Whole Market, Main Market or ACE Market.
3. On that menu, select the board you wish to view.
4. For example, to view the Main Market, select Main Market. To view the entire market, select Whole Market.
Market: The Interface

The Market screen is as shown below. Colours used can be interpreted using the colour code on page 19. The interfaces for Whole Market, Main Market and ACE Market are similar.

![Market screen](image)

**Figure 16. M+ Online: Market - Whole Market screen**

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Back to the Mobile Trading Menu icon.</td>
</tr>
<tr>
<td>2</td>
<td>Market selection tabs. Highlighted tab is the board whose market is being viewed.</td>
</tr>
<tr>
<td>3</td>
<td>FBM Kuala Lumpur Composite Index (FBM KLCI).</td>
</tr>
<tr>
<td>4</td>
<td>Trading status.</td>
</tr>
<tr>
<td>5</td>
<td>The total volume of transactions (in number of shares).</td>
</tr>
<tr>
<td>6</td>
<td>The pie chart for the data in items 8-11. Each sector in the pie share colour with the corresponding item, e.g. the blue sector represents untraded shares.</td>
</tr>
<tr>
<td>7</td>
<td>The total number of shares according to the pie chart colour with prices higher than yesterday’s closing price, shares with prices lower than yesterday’s closing price, shares with an unchanged price, untraded shares and suspended shares.</td>
</tr>
<tr>
<td>8</td>
<td>The percentage of untraded shares.</td>
</tr>
<tr>
<td>9</td>
<td>The percentage of unchanged shares.</td>
</tr>
<tr>
<td>Item</td>
<td>Description</td>
</tr>
<tr>
<td>------</td>
<td>-------------</td>
</tr>
<tr>
<td>10</td>
<td>The percentage of shares with prices lower than yesterday's closing price.</td>
</tr>
<tr>
<td>11</td>
<td>The percentage of shares with prices higher than yesterday's closing price.</td>
</tr>
<tr>
<td>12</td>
<td>The total value of transactions (in Ringgit Malaysia).</td>
</tr>
<tr>
<td>13</td>
<td>The percentage of the FBM KLCI.</td>
</tr>
<tr>
<td>14</td>
<td>Refresh information icon.</td>
</tr>
</tbody>
</table>
Indices

**M+ Online Mobile Trading** lets you view any of the 2 types of indices: *standard market indices* (such as the FBM KLCI or Shariah) or *sectorial indices* (such as Technology or Mining).

To view Index

1. On the **Mobile Trading Menu**, select **Indices**.
2. Screen is as shown below.

**Indices: The Interface**

The index information for the **FBM KLCI** is shown below. Colours used can be interpreted using the [colour code](#) on page 19. The interfaces for the other indices are similar.

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Back to the <strong>Mobile Trading Menu</strong> icon.</td>
</tr>
<tr>
<td>2</td>
<td>The index name.</td>
</tr>
<tr>
<td>Item</td>
<td>Description</td>
</tr>
<tr>
<td>------</td>
<td>-------------</td>
</tr>
</tbody>
</table>
| 3    | 3a: the last updated value.  
     | 3b: up/down/unchanged arrow parallel with the changes in 3c and 3d.  
     | 3c: the change of the last updated value from the reference value.  
     | 3d: the change from the value in 3c expressed as percentage of the reference value. |
| 4    | The previous day’s closing value. |
| 5    | 5a: the highest value.  
     | 5b: up/down/unchanged arrow parallel with the changes in 5c and 5d.  
     | 5c: the change of the highest value from the reference value.  
     | 5d: the change from the value in 5c expressed as percentage of the reference value. |
| 6    | 6a: the opening value.  
     | 6b: up/down/unchanged arrow parallel with the changes in 6c and 6d.  
     | 6c: the change of the opening value from the reference value.  
     | 6d: the change from the value in 6c expressed as percentage of the reference value. |
| 7    | 7a: the lowest value.  
     | 7b: up/down/unchanged arrow parallel with the changes in 7c and 7d.  
     | 7c: the change of the lowest value from the reference value.  
     | 7d: the change from the value in 7c expressed as percentage of the reference value. |
| 8    | Indices Intraday Chart. |
| 9    | The reference value baseline. If the chart exceeds this baseline, it appears in green, if it falls below this baseline, it appears in red. |
| 10   | Trading Date, Trading Hour. |
| 11   | Refresh Information icon. |
To Change Index View from List

1. To change the view to other indices, tap on the down arrow at the index name area.
2. A screen with the list of indices shall be displayed.

![Image of indices list]

*Figure 18. M+ Online: Indices - listing screen*

3. Tap on the index name that you wish to view, for example: tap on Industrial Products index as shown below.

![Image of Industrial Products index]

Figure 19. M+ Online: *Indices – Industrial Products* screen
Top 10 Lists: Most Active Counters, Top Gainers, Top Losers

**M+ Online Mobile Trading** provides you with the lists of the **Top 10** shares in terms of volume, gain and loss. In the following table, the 3 lists are described.

<table>
<thead>
<tr>
<th>List</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Most Active Counters</td>
<td>The 10 shares with the greatest volume of transactions.</td>
</tr>
<tr>
<td>Top Gainers</td>
<td>The 10 shares with the greatest increase in share price.</td>
</tr>
<tr>
<td>Top Losers</td>
<td>The 10 shares with the greatest decrease in share price.</td>
</tr>
</tbody>
</table>

The **Top 10** information item - last done price, price change, volume, best buy price, best sell price, highest price, and lowest price are shown.

**To View a Top 10 List**

1. On the **Mobile Trading Menu**, select the **Top 10** list you wish to view. For example, if you wish to view the **Most Active Counters** list, select **Most Active Counters**.
2. The **Top 10** list screen appears, showing the list. Tap and slide up or slide down the screen to see all the 10 shares.

**Top 10 List: The Interface**
The **Most Active Counters** list are shown below. Colours used can be interpreted using the **colour code** on page 19. Scroll right or left by tapping ▶️ or ◀️ to view more column details such as **Buy**, **Sell**, **High** and **Low**. You may also view **Last**, **Change** and **Volume** details. The interfaces for the **Top Gainers** and **Top Losers** lists are similar.
Figure 20. M+ Online: **Top 10 - Most Active** screen
(At left screen: Tap the right arrow to view more details as shown on the right screen)
(At the right screen: Tap the left arrow to return to the left screen)

![Top 10 - Most Active screen](image)

Figure 21. M+ Online: **Top 10 - Most Active** listing scrolling
(At the left screen: Scroll up and tap right arrow to view the list as shown on the right screen)
(At the right screen: Tap left arrow to return to the left screen)

From the **Top 10** list, you may view a single share quote details by tapping on the share name.
Single Stock Quote and Favourites

Single Stock Quote

The **Stocks** feature details 3 types of information on a particular share, with each type of information separately displayed on its individual page: key price figures on the **Quote** page, company and share information on the **Info** page and the intraday price chart on the **Chart** page.

*To Search and View a Share’s Quote*

Selecting **Stocks** on the **Menu** is the easiest way to get a share’s quote. On the screen that appears you can just search for the share using the **Search** feature. Other ways exist, as well.

<table>
<thead>
<tr>
<th>To</th>
<th>Do this</th>
</tr>
</thead>
</table>
| **Search** for a share quote.  
*Note:* Use **Search** if you don’t know the exact share code or name, or if you only know the board and sector on which a share is listed. Browse the **Search** results to get the share quote you want to view. | 1. From the **Mobile Trading Menu**, select **Stocks**. On the **Stocks** screen, a search entry box is displayed.  
2. Type in full or partial Share Name or Share Code that you want to **Search**.  
*When you start an app or select a field that requires text or numbers, the on-screen keyboard becomes available.*  
3. Tap **Search** from the on-screen keyboard.  
4. The **Search** result will be displayed.  
5. Tap on the exact share name to view its details. |
| View a share’s quote when the share is listed on a **Top 10** list. | 1. From the **M+ Online Mobile Trading Menu**, tap **Top 10**.  
2. From the list that appears, tap on the desired share. |
| View a share’s quote when the share is bookmarked in a **Favourites** folders. | 1. From the **M+ Online Mobile Trading Menu**, tap **Favourites**.  
2. From the **Favourites** folder list, tap on the desired **Favourites** folder.  
3. From the list that appears, tap on the desired share. |
Single Stock Quote: The Interface

**M+ Online Mobile Trading** provides a keyword search method for users to search for the share that they wish to view. The keyword maybe partial of the complete word searched. You may also enter the Share Code (full or partial) and then tap **Search** from the on-screen keyboard.

*The Search Stock Quote Screen*

![Image of Search Stock Quote Screen]

*Figure 22. M+ Online: Stocks - Search screen*

Tap on one of the shares from the result list. The share’s quote screen is as shown below. It consists of 4 different views that are **Quote, Queue, Info** and **Chart**. Colours used here can be interpreted using the [colour code](#) on page 19.
The Quote Page

Figure 23. M+ Online: Stock - Quote screen

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>The share name and code.</td>
</tr>
<tr>
<td>2</td>
<td>The share’s sector.</td>
</tr>
<tr>
<td>3</td>
<td>Current screen view (Quote, Queue, Info or Chart).</td>
</tr>
<tr>
<td>4</td>
<td>4a: The last updated price e.g. 3.460, the change of the last updated price from the reference price e.g. +0.010, the change of the last updated price from the reference price (expressed as percentage of the reference price) e.g. +0.29%.</td>
</tr>
<tr>
<td></td>
<td>4b: The best 3 buy prices offered and the volume of transactions for each price.</td>
</tr>
<tr>
<td></td>
<td>4c: The best 3 sell prices offered and the volume of transactions for each price.</td>
</tr>
<tr>
<td>5</td>
<td><strong>Buy</strong> and <strong>Sell</strong> button (tap to <strong>Buy</strong> or <strong>Sell</strong>).</td>
</tr>
<tr>
<td>6</td>
<td>Volume The total of shares transacted.</td>
</tr>
<tr>
<td></td>
<td>Value The value of transactions.</td>
</tr>
<tr>
<td></td>
<td>Trans The total number of transactions.</td>
</tr>
<tr>
<td></td>
<td>Buy % The percentage of transactions that are buy bids at the offered sell prices.</td>
</tr>
<tr>
<td></td>
<td>Prv Avg The previous day’s average price.</td>
</tr>
<tr>
<td></td>
<td>Close The closing price.</td>
</tr>
</tbody>
</table>
The Queue Page

![Figure 24. M+ Online: Stock - Queue screen](image)

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>The share name and code.</td>
</tr>
<tr>
<td>2</td>
<td>The share’s sector.</td>
</tr>
<tr>
<td>3</td>
<td>Current screen view (Quote, Queue, Info or Chart).</td>
</tr>
<tr>
<td>4a</td>
<td>From left to right: The last updated price e.g. <strong>3.460</strong>, the change of the last updated price from the reference price e.g. <strong>+0.010</strong>, the change of the last updated price from the reference price (expressed as percentage of the reference price) e.g. <strong>+0.29%</strong> and total transacted shares (Vol) e.g. <strong>100,913</strong>.</td>
</tr>
<tr>
<td>5a</td>
<td>Total Order Queue in shares/Order Queue in value.</td>
</tr>
<tr>
<td>5b</td>
<td>The best five buy prices offered and the volume of transactions for each price.</td>
</tr>
<tr>
<td>5c</td>
<td>Total Order Queue in shares/Order Queue in value.</td>
</tr>
<tr>
<td>5d</td>
<td>The best five sell prices offered and the volume of transactions for each price.</td>
</tr>
<tr>
<td>6</td>
<td><strong>Buy</strong> and <strong>Sell</strong> button (tap to <strong>Buy</strong> or <strong>Sell</strong>).</td>
</tr>
</tbody>
</table>
The Info Page

![Figure 25. M+ Online: Stock - Info screen](image)

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>The share name and share code.</td>
</tr>
<tr>
<td>2</td>
<td>The share’s sector.</td>
</tr>
<tr>
<td>3</td>
<td>Current screen view (Quote, Queue, Info or Chart).</td>
</tr>
<tr>
<td>4</td>
<td>The company name.</td>
</tr>
<tr>
<td>5</td>
<td>The last updated price.</td>
</tr>
<tr>
<td>6</td>
<td>The volume of transactions.</td>
</tr>
<tr>
<td>7</td>
<td>Listed On</td>
</tr>
<tr>
<td></td>
<td>Sector</td>
</tr>
<tr>
<td></td>
<td>Share Issued</td>
</tr>
<tr>
<td></td>
<td>Share/Lot</td>
</tr>
<tr>
<td></td>
<td>Par Value</td>
</tr>
<tr>
<td></td>
<td>Entitlement</td>
</tr>
<tr>
<td>8</td>
<td><strong>Buy</strong> and <strong>Sell</strong> button (tap to <strong>Buy</strong> or <strong>Sell</strong>).</td>
</tr>
</tbody>
</table>
The Chart Page

Figure 26. M+ Online: Stock - Chart screen

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>The share name.</td>
</tr>
<tr>
<td>2</td>
<td>The share’s sector.</td>
</tr>
<tr>
<td>3</td>
<td>Current screen view (Quote, Queue, Info or Chart).</td>
</tr>
<tr>
<td>4</td>
<td>The last updated price.</td>
</tr>
<tr>
<td>5</td>
<td>The volume of transactions.</td>
</tr>
<tr>
<td>6</td>
<td>The intraday price chart.</td>
</tr>
<tr>
<td>7</td>
<td>The intraday volume chart.</td>
</tr>
<tr>
<td>8</td>
<td>The reference price baseline.</td>
</tr>
<tr>
<td>9</td>
<td>The session break (lunch hour).</td>
</tr>
<tr>
<td>10</td>
<td>Trading hour (real time).</td>
</tr>
<tr>
<td>11</td>
<td><strong>Buy</strong> and <strong>Sell</strong> button (tap to <strong>Buy</strong> or <strong>Sell</strong>).</td>
</tr>
</tbody>
</table>
**Favourites**

The **Favourites** feature allows you to bookmark shares that you have viewed and want to keep track of so that you can easily access them in the future. You can have a maximum of 5 **Favourites** folders and a maximum of 10 shares in each folder. By default, 1 folder is labeled according to your mobile trading system’s name, but you can rename it if you wish to do so. You can sort the shares in ascending or descending order and swap the positions of 2 shares. You can delete 1 share or empty the whole folder.

For each **Favourites** folder, there are 2 different views: detail view (1 share) and list view (10 shares). Detail view list all the information of 1 share on a single page, scrolling to the next page gives you all the information of another share. List view lists all shares on a page; scrolling to the next page gives you other information not shown on the one you were looking at.

**To View a Favourites Folder**

1. On the **M+ Online Mobile Trading Menu**, select **Favourites**.
2. Select the **Favourites** folder you want to open.

**To Switch between Views of a Favourites folder**

1. Open the folder. On the folder window, open a menu of actions.
2. On that menu, select **1 share** (detail view), or **10 shares** (list view).
3. If you are on the detail view, scroll left (or right) to see other shares not on the page you are viewing.
Favourites: The Interface

From the **M+ Online Mobile Trading Menu**, if you tap on **Favourites**, the Favourites screen consisting of **Favourites** folder(s) list will be displayed. Shown below is a **Favourites** folder named **M+ Online**. From this screen, you can:

- View the existing **Favourites** folder; or
- Create a new **Favourites** folder.

![Favourites screen](image)

*Figure 27. M+ Online: Favourites screen*

**View Existing Favourites Folder**

1. To view the existing **Favourites** folder, tap on the existing **Favourites** folder name.
2. Tap on the share name to view the details.

![View a share in an existing Favourites folder](image)

*Figure 28. M+ Online: View a share in an existing Favourites folder*
Create a New Favourites Folder

Figure 29. M+ Online: Tap on the icon to create a new Favourites folder

1. To create a new folder from the Favourites menu, tap the Add icon on the top right of the screen.
2. Type in the new Favourites folder name.

Figure 30. M+ Online: Type in the new Favourites folder name

3. Tap Add to add in the new Favourites folder.
4. The new folder is now successfully created.
To Add a Share to a Favourites Folder

Now that you already created a **Favourites** folder.

1. Tap on the folder’s name.

![Figure 31. M+ Online: Type in the share name to add to the Favourites folder](image)

2. Type in the share name (full or partial will do). Tap **Search** from on-screen keyboard. A list of the **Search Result** that matches the search criteria will be displayed.

![Figure 32. M+ Online: Share’s Search Result](image)

3. Tap on the preferred share to add to the **Favourites** folder.
4. A confirmation message displayed. Click **OK**.
5. A successful message will be displayed.
6. Tap OK to save. The newly added share is as shown below.

Figure 33. M+ Online: Confirmation to add a share into the Favourites folder

Figure 34. M+ Online: Selected share successfully added into the Favourites folder
Repeat the same steps from step 2 until step 6 to add more shares into the **Favourites** folder as shown below.

![Favourites folder](image)

*Figure 35. M+ Online: More shares added into the Favourites folder*

**To Manage a Favourites Folder (Sorting or Deleting Share from a Favourites Folder)**

To manage the **Favourites** folder, you are allowed to sort the shares in the folder by various selections such as by share name, share last done price, share price change, share volume, share highest price and share lowest price.

You can also delete a share from the **Favourites** folder or even delete the **Favourites** folder itself.

1. To sort the **Favourites** shares accordingly, tap the left or right arrow of **Sort By** slider. Sorting selections are by **Share’s Name, Last, Change, Volume, High** and **Low**.

![Sort By dropdown list](image)

*Figure 36. M+ Online: Tap on the Sort By dropdown list*
2. Tap on the preferred sorting selection, for example by the last done price (Last). The Favourites share then will be sorted according to the last done price as shown below.

![Figure 37. M+ Online: Shares sorting result for the Favourites folder](image)

3. To delete a share from the Favourites list, click the Delete icon. All shares in the Favourites folder will have the deletion mark displayed next to their share name.

![Figure 38. M+ Online: Click Delete mark](image)

4. Tap on the deletion mark for a share to be deleted. Delete button shall be displayed.

5. Tap on the Delete button.
6. The share will then be deleted from a *Favourites* folder list.

![Figure 39. M+ Online: Successful share deletion from the Favourites folder](image)

7. Tap **Done** to return to the previous screen with the updated share list.

![Figure 40. M+ Online: Updated shares list in the Favourites folder after deletion](image)

8. To delete the *Favourites* folder itself, from the *Favourites* folder list, click the **Delete** icon. All *Favourites* folders list will have the deletion mark displayed next to their name.
9. Tap on the deletion mark for the Favourites folder to Delete.

10. **Delete** button shall be displayed.

11. Tap on the **Delete** button to delete the selected Favourites folder.

12. The system displays confirmation message.
13. Tap **YES** to confirm the deletion. Screen displays the selected **Favourites** folder removed from the list.

14. Click **Done** to complete the deletion process.

15. The screen shall display the updated **Favourites** folder list after the deletion.
Figure 45. M+ Online: **Favourites** folder successfully deleted / removed

**Faster way to delete Favourites folder**

16. Simply swipe on the **Favourites** folder’s name.

17. The `<Delete>` button will be displayed.

Figure 46. Kenanga: Swipe on the **Favourites** folder name to delete

18. Tap on the `<Delete>` button to proceed.

19. The system will display a confirmation message.

20. Tap `<YES>`.
Placing and Tracking Orders

Trading using **M+ Online Mobile Trading** is secure and easy. You need to enter your **Trading Password** whenever you want to place a **Buy** or **Sell** order. You can **Buy** (or **Sell**) shares at the three best **Buy** (or **Sell**) prices, or you can bid at your own price. Once an order is placed, you can track its status. You can view the details of the order, reduce the order, or cancel it altogether.

Placing Orders

You can place an order from the various menus that you can access in **M+ Online mobile Trading**, namely the **Stocks**, **Favourites** and **Top 10** menus. These menus provide share listing and you can place an order on any share listed there by tapping on the share’s name which will bring you to the **Stock** detail screen.

To Place a Buy Order

1. From the **Stock** detail screen, tap on **Buy**.

![Figure 47. M+ Online: Select share to Buy](image)
2. A **Buy** screen will be displayed with **Best Buy** price queue, closing price, last done price, volume of shares transacted, etc.

![Figure 48. M+ Online: Select Best Buy price and enter Buy information screen](image)

3. On the **Buy** screen that appears, you can perform these actions:
   
   a. **Best Buy** – tap on the share’s **Best Buy** price that you intend to buy. Selected text box is filled with darker colour.
   
   b. **Account No.** – If you have more than 1 account, select the account number you wish to use. If you have only 1 trading account, the account number will be automatically selected.
   
   c. **Quantity (x100 shares)** – Enter the number of lots (x100 shares) that you intend to buy.
   
   d. **Price: MYR** – The selected **Best Buy** price will be automatically entered here.

4. Tap **OK** to proceed to **Buy** the shares. A message prompting for you to fill in the **Trading Password** box to continue will be prompted.
5. Enter your Trading Password in the Trading Password box.
6. Tap OK. An Order Confirmation screen will be displayed.

7. Tap Confirm to confirm placing the order.
8. A successful message will be displayed upon the order being successfully sent.
9. Tap OK to return to the previous screen.
To Place a Sell Order

Repeat steps in To Place a Buy Order, substituting every occurrence of “Buy” with “Sell.”

1. From the Stock detail screen, tap the Sell button.

![Figure 52. M+ Online: Select the share to Sell](image1)

2. A Sell screen will be displayed with Best Sell price queue, closing price, last done price, volume of shares transacted, etc.

![Figure 53. M+ Online: Select Best Sell price and enter Sell information screen](image2)

3. On the Sell screen that appears, you can perform these actions:

   a. **Best Sell** – tap on the share’s Best Sell price that you intend to sell. Selected text box is filled with darker colour.
b. **Account No.** – If you have more than 1 account, select the account number you wish to use. If you have only 1 trading account, the account number will be automatically selected.

c. **Quantity (x100 shares)** – Enter the number of lots (x100) that you intend to sell.

d. **Price: MYR** – The selected Best Sell price will be automatically entered here.

4. Tap **OK** to proceed with **Sell** the shares. A message prompting for you to fill in the **Trading Password** box will be prompted.

![Figure 54. M+ Online: Trading Password entry screen](image)

5. Enter your **Trading Password** in the **Trading Password** box.
6. Tap **OK**. An order confirmation screen will be displayed.
7. Tap **Confirm** to confirm placing the order.
8. A successful message will be displayed upon the order being successfully sent.
9. Tap **OK**. System will return to the **Order Status** screen.
Tracking Orders

Once an order is placed, you can track its status. After you place an order, the Order Management Server (OMS) sends the order to the broker for processing. The broker then sends that order to Bursa Malaysia. Once it gets there, it stands in queue for matching. The order is executed once a matching is found. The **Order Status** screen shows a summary list of your orders and their status. On the **Order Status** screen, you can select an order to view its details. You can also reduce or cancel an order, provided it has not been executed.

**To View Order Status**

1. From the **Mobile Trading Menu**, select **Order Status**.
2. **Order Status** screen is as shown below.

![Order Status Screen](image)

*Figure 55. M+ Online: Order Status screen*

3. Tap your **Account No.**
4. The **Order Summary** screen appears, showing the list of orders and the corresponding latest status.
5. The diagram below describe the status messages that appear on the Order Status screen as the order goes through the system.

![Diagram showing order status messages]

**Figure 57. M+ Online: Order Status tracking flow**
**Order Properties: The Interface**

You may view the **Order Properties** details if you tap on the share name from the **Order Summary** screen.

![Order Properties Screen](image)

**Figure 58. M+ Online: Order Properties screen**

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>The share name.</td>
</tr>
<tr>
<td>2</td>
<td><strong>Order Details</strong></td>
</tr>
<tr>
<td></td>
<td>Source: System or Phone.</td>
</tr>
<tr>
<td></td>
<td>Seq No: Trading day order sequence number (accumulated).</td>
</tr>
<tr>
<td></td>
<td>Old Seq No: Previous sequence number recorded.</td>
</tr>
<tr>
<td></td>
<td>TID: Terminal ID.</td>
</tr>
<tr>
<td></td>
<td>Order No: Order Number.</td>
</tr>
<tr>
<td></td>
<td>Branch: Broker Branch code.</td>
</tr>
<tr>
<td></td>
<td>Dealer: Dealer Code.</td>
</tr>
<tr>
<td></td>
<td>Order Type: The type of transaction order; <strong>Buy</strong> or <strong>Sell</strong>.</td>
</tr>
<tr>
<td></td>
<td>Lot Size: Total share (x100).</td>
</tr>
<tr>
<td></td>
<td>Price: The price of a share.</td>
</tr>
<tr>
<td></td>
<td>Order Qty: The quantity (in number of lots) of share in the order.</td>
</tr>
<tr>
<td></td>
<td>Reduced Qty: The quantity (in number of lots) of share reduced from the</td>
</tr>
<tr>
<td>Item</td>
<td>Description</td>
</tr>
<tr>
<td>------</td>
<td>-------------</td>
</tr>
<tr>
<td></td>
<td>order.</td>
</tr>
<tr>
<td></td>
<td>Matched Qty: The matched quantity for the order.</td>
</tr>
<tr>
<td></td>
<td>Matched Amt: The matched amount for the order.</td>
</tr>
<tr>
<td>3</td>
<td>Order Date: The date of the order to execute.</td>
</tr>
<tr>
<td></td>
<td>Validity Flg: Order validity.</td>
</tr>
<tr>
<td></td>
<td>Date: The date when the order was placed.</td>
</tr>
<tr>
<td></td>
<td>Time: The time when the order was placed.</td>
</tr>
<tr>
<td></td>
<td>Last Update: Frequency of update done to the order.</td>
</tr>
<tr>
<td></td>
<td>Last Status: The updated status of the order.</td>
</tr>
</tbody>
</table>
To Reduce or Cancel an Order

1. From the Mobile Trading Menu, select Order Status.
2. Order Status screen is as shown below.

![Figure 59. M+ Online: Order Status screen](image)

3. Tap your Account No.

4. The Order Summary screen appears, showing the list of orders and the corresponding latest status.

![Figure 60. M+ Online: Tap on the share to Reduce/Cancel Order](image)

5. Tap on the order that you wish to reduce/cancel its amount or quantity. For example tap on DUTALND share.
6. Screen is as shown below.

![Order Summary Screen](image)

*Figure 61. M+ Online: **Order Properties** screen*

7. Tap on **Reduce/Cancel Order** to either reduce or cancel an order.

![Reduce/Cancel Order Screen](image)

*Figure 62. M+ Online: **Reduce/Cancel Order** screen*

8. Enter the quantity you intend to reduce in the **Reduce (x100)** box.
9. Tap **Submit**. The **Trading Password** screen will be displayed.

10. Enter your **Trading Password** and then tap **OK**.

11. A successful message will then be displayed.

12. The system will return to the **Order Status** list.

*Note: You cannot cancel or reduce an order after the said order has been matched.*
**Portfolio**

By accessing the **Portfolio** menu, you may:

- View your trading portfolio.

**View your Trading Portfolio**

1. From the **Mobile Trading Menu**, select **Portfolio**.
2. **Portfolio** screen is as shown below.

![Portfolio screen](image)

*Figure 64. M+ Online: Portfolio screen*

3. Tap **Account No.**
4. **Portfolio Summary** screen is displayed.
5. Click on share name to view details.
**Figure 65. M+ Online: Portfolio Summary screen and share portfolio detail**
Settings

By accessing the Settings module, you may:

- Set the Auto Refresh function.
- View your Profile (and also to Logout).

Sets the Mobile Trading Auto Refresh function

1. From the Mobile Trading Menu, select Settings.
2. Settings screen is as shown below.

![Figure 66. M+ Online: Settings screen](image)

3. Tap Auto Refresh.

![Figure 67. M+ Online: Auto Refresh screen](image)
4. From *Select time* list box, tap on your preferred system’s *Auto Refresh* function for data retrieved from Bursa Malaysia either every 5, 10, 15 or 30 seconds. Tap *OFF* to disable *Auto Refresh* function.

**View Profile function in Mobile Trading**

1. From the *Mobile Trading Menu*, select *Settings*.
2. *Settings* screen is as shown below.

![Settings screen](image)

*Figure 68. M+ Online: Settings screen*

3. Tap *Profile*.

![Profile screen](image)

*Figure 69. M+ Online: View Profile (and Logout) screen*

4. You may view your *Profile* detail here. You may also choose to log out from *Mobile Trading* by clicking *Logout*. 
About Us

By accessing the About Us menu, you may:

- View the brief information on M+ Online.

View brief information on M+ Online

1. From the Mobile Trading Menu, select About Us.
2. About Us screen is as shown below.

![About Us screen](image)

Figure 70. M+ Online: About Us screen
Contact Our Helpdesk

Should you be in need of further assistance, please do not hesitate to contact us.

**Main Office**
- Hotline / Helpdesk: 1300 22 1233 / 06-336 5178
- Office No: 06-337 1533 (office hours: 8.30am - 5.30pm)
- Fax No: 06-337 1577
- Email: support@mplusonline.com.my
- Address: No. 1, 3 & 5, Jalan PPM 9, Plaza Pandan Malim (Business Park), Balai Panjang, 75250 Melaka, Malaysia

**Subang Jaya Branch**
- Office No: 03-5636 1533 (office hours: 8.30am - 5.30pm)
- Fax No: 03-5635 1577

**SS2 Branch**
- Hotline: 1300 22 1233 (office hours: 8.30am - 5.30pm)
- Fax No: 03-7876 1562

**Penang Branch**
- Office No: 04-898 1525 (office hours: 8.30am - 5.30pm)
- Fax No: 04-898 1535